



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
CLEC QUARTERLY SERVICE QUALITY REPORT  
SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Matrix Telecom, Inc.

QUARTER / YEAR 2nd / 2006

Reporting Month → APRIL thru JUNE, 2006

Number of South Carolina Customer Access Lines Provided:

via-Resale → 0 0 0

via UNE-P → 0 0 0

via Other Methods → 0 0 0

Total South Carolina Line Count → 0 0 0

Trouble Reports / Access Line (%)  
(Objective < 7%) 0 0 0

Customer Out of Service Clearing Times (%)  
(Objective: > 85% w/in 24 hrs) 0 0 0

New Installs Completed w/in 5 Days (%) → 0 0 0  
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 0 0 0  
(Objective: > 85%)

Explanation for Objectives Not Met: \_\_\_\_\_

Does your company use its own switching facilities  
to provide services within South Carolina? → Yes ☐ or No ☒

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